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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000

Examiner : Rachel L. Porter
Group : 3626

Entitled : System and Method for Measuring
and Managing Performance in an
Information Technology
Organization

Docket No. : EMD920000041021

Commissioner For Patents
P. O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8

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AMENDMENT/RESPONSE TRANSMITTAL (2 COPIES)	2 pages
AMENDMENT	34 pages

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SHELLY M BECKSTRAND

Shelly M Beckstrand

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

In Re Application of

Applicant : S. M. Jordan, et al.
 Serial No. : 09/632,341
 Filed : 3 Aug 2000
 Examiner : Rachel L. Porter
 Group : 3626
 Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
 Docket No. : END920000041US1

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 P.O. Box 1450
 Alexandria, VA 22313-1450

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OCT 27 2003

Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

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☐ The fee has been calculated as shown below:

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INDEPENDENT * _____	MINUS*** _____	= _____							
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			<table border="1"> <thead> <tr> <th>RATE</th> <th>ADDITIONAL FEE</th> </tr> </thead> <tbody> <tr> <td>X \$18.00 -</td> <td>\$ _____</td> </tr> <tr> <td>X \$84.00 -</td> <td>\$ _____</td> </tr> </tbody> </table>	RATE	ADDITIONAL FEE	X \$18.00 -	\$ _____	X \$84.00 -	\$ _____
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X \$18.00 -	\$ _____								
X \$84.00 -	\$ _____								
TOTAL			\$ _____						

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☒ Any additional filing fees required under 37 C.F.R. 1.16.
☒ Any patent application processing fees under 37 C.F.R. 1.17.

Respectfully submitted,

S. M. Jordan, et al.

By:

Shelley M Beckstrand
 Attorney: Shelley M Beckstrand
 Registration No.: 24,886
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Date: 30 Sep 2003

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Shelley M Beckstrand 30 Sep 2003
 Shelley M Beckstrand

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

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 States Patent and Trademark Office, Examiner Rachel L.
 Porter at (703) 746-7277 on 23 October 2003. This is a
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 Amendment, which was previously transmitted 30
 September 2003.

SHELLEY M BECKSTRAND

Shelley M Beckstrand

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

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AMENDMENT

Honorable Commissioner
for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of 29 Aug 2003, please
amend the above-identified application as follows:

END920000041US1

1

S/N 09/632,341